

## Part A Training Session Questions & Answers

December 6, 2025

### General

**Q1:** Where can I find information about the certification website, TaxSlayer Practice Lab, Electronic IRS publications and other resources, Mobilize, Free Tax Prep Site Listing, training dates, on-demand/downloadable access to past training sessions, etc.?

**A1:** [United Way of Greater Cincinnati's Free Tax Prep volunteer webpage](#) has a [Resources Sheet](#), which provides a thorough list of helpful links.

**Q2:** Where can I pick up a hard copy of training packets (Publication 4012 and Form 6744).

**A2:** Training packets are available at the following three locations:

- 1) Care Center, 11020 S. Lebanon Rd, Loveland, OH 45140  
Tuesday, Thursday, or Friday, 10 a.m.-6 p.m.
- 2) Center for Great Neighborhoods, 321 W. MLK/12th St., Covington, KY 41011  
Monday through Thursday, 9 a.m.-5 p.m., and Friday, 9 a.m.-noon
- 3) United Way of Greater Cincinnati, 2400 Reading Rd., Cincinnati, OH 45202  
Monday through Friday, 8:30 a.m.-noon and 1-4:30 p.m.

**Q3:** Did some slides have the incorrect number for Form number 13614-C?

**A3:** Yes, they were listed incorrectly during the webinar. However, the three slides have been corrected for the downloadable PDF and future training sessions.

**Q4:** Will slides be available separately?

**A4:** This presentation's slides are available under the "Tax Training – Part A" section of the [Free Tax Prep volunteer webpage](#).

### Tax Law

**Q5:** Will we process 1099-C if it is for something other than a personal credit card?

**A5:** Only the cancellation of nonbusiness credit cards, principal residence, and student debt (2021 - 2025) are in scope.

**Q6:** Does EVERYONE need to file a return? Who doesn't? Do people come in who don't have to file?

**A6:** Not everyone needs to file. Pub 4012: A-3 shows "For Most People Who Must File." Note, the amounts do not reflect the higher standard deduction amounts. The IRS will issue updates to Pub 4012 sometime in January.

**Q7:** What are the rules for someone to be claimed as a dependent on someone else's return?

**A7:** Dependents will be covered in Tax Training – Part B.

## TaxSlayer Software

**Q8:** What happens to prevent numbers from appearing in the proper cell locations in the taxpayer “Basic Information” form?

**A8:** Currently, there is a formatting flaw in the Practice Lab software where the options under the “Basic Information” tab are difficult to read. This is a known issue, and TaxSlayer is working on fixing it.