



2023 Impact

# Greater Cincinnati 2·1·1

In 2023, United Way of Greater Cincinnati helped residents secure more than **\$700,000** in direct financial assistance.

### Families' First Stop for Referrals

**55,037**  
Requests

**98,835**  
Referrals

### Gold Standard Resource Database

**1,077**  
Agencies

**7,232**  
Services

### Needs by Category



**28,198**  
Housing



**7,031**  
Food



**40,123**  
Utilities



**4,747**  
Employment & Income



**824**  
Mental Health & Substance Use



**1,261**  
Health



**876**  
Transportation



**2,378**  
Material Goods

**Top Needs**

Utility Service Payment Assistance	36,170 requests
Rent Payment Assistance	19,338 requests
Food Pantries	6,196 requests
VITA Program Sites	2,828 requests
Miscellaneous Requests	1,690 requests
Shelter Information Services	1,391 requests
Percentage of Income Utility Payment Plans	1,237 requests
Utility Disconnection Protection	1,235 requests
Comprehensive Information Referral	940 requests
Undesignated Temporary Financial Assistance	802 requests

**Top Agencies**

St. Vincent de Paul Society	13,405 requests
The Salvation Army of Greater Cincinnati	10,200 requests
Hamilton County Job and Family Services	8,223 requests
Cincinnati - Hamilton County Community Action Agency	5,887 requests
Freestore Foodbank	4,139 requests
St. Vincent de Paul Society - Northern Kentucky	2,622 requests
Duke Energy	2,405 requests
Northern KY Community Action Agency	2,212 requests
Council on Aging of Southwestern Ohio	1,605 requests
Brighton Center	1,530 requests

**“If I could have reached through the phone, I would have given [the 211 Care Coordinator] a hug.”**

View Tonya’s story at [uwgc.org/tonya](http://uwgc.org/tonya).

**-Tonya**  
211 caller

