

Hamilton County ARP Nonprofit Services Program Frequently Asked Questions

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Organizational Eligibility Requirements

Audit/ Reviewed Financials Requirement

What does it mean to provide recent independently reviewed or audited financial statements?

Recent means 2019 or 2020.

Audited Financial Statements should be financial statements on the accrual basis of accounting in accordance with Generally Accepted Auditing Standards and audited by an independent and certified public accountant. Submission should also include, as applicable, Circular A-133 Audits, a copy of Internal Control and Management Comment Letters, as well as the organization's response to Letters.

Financial Statements should be on the accrual basis of accounting with complete footnotes and performed by a qualified independent and certified public accountant in accordance with Statements on Standards for Accounting and Review Services issued by the American Institute of Certified Public Accountants. It is preferred that the Financial Review submission include a copy of the Internal Control and Management Comment Letters, as well as the organization's response to Letters, as applicable.

If you are unsure if your financial review or audit is sufficient, you can email a copy to impact@uwgc.org for us to review.

Are all organizations, even small organizations, required to have reviewed/ audited financials?

Yes, this is a requirement for all applicants. The requirement cannot be waived.

Is a filed 990 sufficient?

No, a filed 990 form is not sufficient.

***1.10.22 A separate accountant did our 990 than our normal accountant. Could that count for outside review?**

A 990 alone does not meet the requirement of an independent audit or reviewed financials.

Our organization submitted an audit in 2020 for the Hamilton County Cares act funding- would that same audit suffice?

Yes, and you will have to resubmit it.

A 990 would NOT qualify for an org with a budget under \$750K but a Financial Review would, is that right?

Yes, we will need a Financial Review if your organization is not subject to audits. A 990 is not sufficient.

2020 was the first year in which we met the threshold to need an audit. We are in the process so will a financial review, meet this requirement?

In this case, it is likely that a Financial Review of a previous fiscal year would suffice. Depending on the timeline of your review, the current audit might also meet the requirement. Please double check by emailing impact@uwgc.org.

Does eligibility depend on the agency's budget?

No, there is no eligibility based on the organization's budget, but there is a minimum grant of \$25,000 (which would require eligible expenses of at least \$25,000).

What is the best way to get clarification on the requirements regarding an audit vs. financial review?

You'll need to provide one or the other to qualify. If you have a question on whether your financial review practices meet the definition of an audit or financial review, we can provide more specific guidance through email.

***1.10.22 Are we required to have both years 2019 and 2020 reviewed by a CPA or one or the other?**

One OR the other; you will not have to upload both

***1.10.22 Our last audit occurred in 2019 reviewing finances for 2018. Does this qualify?**

Yes

Organizational Eligibility Requirements - Continued

Providing Social/ Family Services to Hamilton County Residents since March 2019

Is there any funding for newly founded organizations that started right before Covid?

No, not under this program. The organization must have provided services since March 2019.

What if our principal location is not in Hamilton County, but we do have a physical location in Hamilton County and we provide services in Hamilton County; are we eligible to apply?

Yes, if you have a physical office or location in Hamilton County and the services that you provide are in Hamilton County, you are eligible to apply for funding. If granted funding, only expenses for operation/services to Hamilton County residents will be eligible. For example, if you are applying under Organizational Hardship, the operational expenses you submit for reimbursement for locations in Hamilton County ONLY. If you are applying under Eligible Services, the expenses must be for services provided in Hamilton County ONLY and, if applicable, in a Qualified Census Tract (QCT).

If we are primarily based in Hamilton County but also serve other counties, do we have to break out services to only ask for operational costs that would fall into Hamilton County? Or can we ask based on total organizational hardship?

No, it is not necessary to break down hardship by the location of services. As long as you meet all the organizational eligibility requirements, funding under Category 1: Organizational Hardship, is based on total organizational hardship. Please see the prior question for details on eligible expenses.

Are arts and culture organizations that provide social services (such as food and mental health services) eligible for funding?

If you provide social and family services, you are likely eligible, particularly if applying for funding under Category 2. Organizations that are primarily arts and cultural focused are likely not eligible. Please email impact@uwgc.org for specific guidance.

Is there a certain type of social service that organizations need to provide in order to be eligible?

Not for overall Organizational Eligibility or under the Hardship category, but if you wish to apply under Category 2A or 2B, there are specific services listed under each.

Our organization provides STEM services to High School Girls, does this apply?

Academic supports and related programs likely meet the general eligibility requirement of providing social/ family services. Based on this, your organization may be eligible under Category 1: Organizational Hardship. Also, some specific educational programs are eligible services under Category 2, but eligibility will depend upon where and who you serve.

I saw services to seniors mentioned in the initial announcement, but don't see it here. Is that still an option? We provide legal services to seniors.

The pre-application will help you work through this, you would be eligible under the Organizational Hardship category if you can document the hardship and eligible expenses. The eligible service categories are more specific, so you will need to use the Flow Chart and Pre-Application to determine if your services fall in one of those categories.

***1.14.22 What time-period is asked for in the 'cert. of negative impact.' Sheet? Is this time period to match up with the time-period being reported? i.e. 2019-2020 or 2020-2021? Or is it to be an all-inclusive reporting for all relief funding, no matter when it was received?**

The Certification & Duplication of Benefits Form should be inclusive of all relief funding no matter when it was received.

***1.14.22 For organizational revenue input: If we operate on a fiscal year, can this data be in that time-period? Or is this section supposed to be for calendar year?**

It can be for fiscal year, it just needs to be consistent for all documentation.

Limited Use of ARP Funds

Could you please expand on the statement I saw on the slide that said something about how an org could not already have federal, state, or local funding already supporting the program?

It is not exactly that you can't have other funding supporting the program, but the eligible expenses that you apply to be reimbursed for cannot have other funding dedicated to them already. This is called Duplication of Benefits and is imperative to avoid when applying for and using federal funding.

Pre-Application Process

Since the pre-application cannot be saved and is a survey, do you have somewhere we can see all questions that will be asked?

The pre-application is a survey tool to help assess your eligibility and determine the funding category for which you may qualify for. The questions are on a flow chart tool that is posted on our website www.uwgc.org/arp

If I plan to apply under eligible services and will attend the 2nd webinar on 1/10, should I still fill out the pre-app?

Yes - the pre application is required for applications under Category 1 and Category 2. Completing the pre-application will help confirm your eligibility and must be completed if you want to access the full applications.

Should we submit multiple pre-applications if several of our programs qualify?

No, you'll want to submit one pre-application as an organization. You'll have the ability to say "YES" to service specific questions based on the various programs you provide.

If we're doing the prescreening survey before 12/30 and using a comparison of revenue to calendar year 2021 but haven't closed our books on 2021 are we supposed to project 2021 revenue?

Yes - you'd have to provide an estimate and then, if eligible under Hardship, you would then need to provide documentation in the application in January.

When we're filling out the 12/30 prescreening survey, do we have to complete it in one sitting or can we start, stop, and resume at a later time as long as it's submitted finally by 12/30?

It will need to be completed in one sitting. It consists of primarily yes/no questions and typically can be completed in less than 20 minutes.

Funding Category 1: Organizational Hardship

Demonstrating a Loss of Revenue

What is the time period for when the organization had to experience the hardship?

The hardship can be demonstrated in one of two time periods: an overall loss of revenue for fiscal year ending in 2020 compared to fiscal year ending in 2019 OR an overall loss of revenue for fiscal year ending in 2021 compared to fiscal year ending in 2020. You choose which of the two time periods to document the loss of revenue and you can choose calendar or fiscal year. Supporting documentation will be required to verify the information.

Can you clarify the statement that the revenue loss could not have been negated by other funding?

There needs to be an overall loss of revenue. For example, if you had a loss in a specific funding stream (such as a loss because a fundraiser was cancelled) but you "made it up" through a new grant - that would not be sufficient to show organizational hardship.

Does the net loss have to be for the agency as a whole or can it be in a specific program?

Net loss (revenue minus expenses) is not required to demonstrate hardship. You only need to show a loss of revenue at an organizational level.

Is hardship based on reduced revenue OR loss from operations (revenue less expenses)? Also, can the hardship be requested for one service line of an agency?

Hardship is based on reduced revenue (not compared to expenses). The hardship revenue loss must be at the organizational level. And yes, the organization can select how to use the expenses so long as they are eligible.

If we have 1 or 2 programs whose revenue were significantly impacted by Covid (program was closed for several months with no revenue), but the agency as a whole did not experience a net loss compared to the previous year, are we eligible?

Under this Category 1, the loss of revenue needs to be at the organizational level. Revenue loss at a program level is not sufficient. You may still be eligible under the funding Category 2: Eligible Services (2a or 2b).

***1.10.22 If we qualify under Category 1 when comparing 2021 to 2020 revenue, what documentation is needed for 2021? We only have audited financial statements for 2020.**

You will need to provide the audit for 2020 and some form of documentation (such as a P+L or other internal financial records to document the loss of revenue in comparison to 2020).

Revenue Sources

If you received CARES funding from the Provider Relief Fund, does that disallow you from applying under Category 1?

No, but you would still need to meet the organizational eligibility and the category specific eligibility.

What kinds of revenue are included in the loss calculation, investment categories, etc.?

Any form of revenue. You will need to demonstrate that the information is accurate by submitting supporting financial documentation

What about counting the last Hamilton County relief grant as revenue?

Yes, a relief grant is revenue. In general, any grant funding is revenue.

We received COVID-specific resources (such as PPP and EIDL loans and a Hamilton County Nonprofit Relief grant) because we had financial hardship. They are not ongoing revenues. Why would these count when calculating revenue to show a loss of revenue under this funding category?

Depends. For example, only the portion of the PPP loan that was forgiven would be revenue. Grants are revenue. You should speak with your organization's financial / accounting staff, Board Treasurer, etc. to understand what qualifies as revenue.

The purpose of the Organizational Hardship category is to help organizations that had a hardship in 2020 or 2021 and did not receive sufficient revenue from other sources to make them whole. This is demonstrated by organizations showing reduced revenue in 2020 (compared to 2019) or 2021 (compared to 2020). This is not an ongoing program, so we are not looking at ongoing revenues.

Does PPP loan forgiveness count as revenue?

Yes, if your PPP loan was forgiven, that will count as revenue. Any portion that was not forgiven does not need to count as revenue.

1.7.22 In what years does the PPP loan count as revenue? The year it was received, or the year it was forgiven?

The year that you report it depends on how you accounted for the PPP loan to begin with. If you accounted for it as a loan, then you would count it in the year in which it was forgiven. If you accounted for it as an assumed grant, then it would count in the year it was received.

Does the Employee Retention Credit (ERC) count as revenue?

No, it is not includible in gross income (revenue) because it is a credit against an expense.

What is the impact of funding received in 2022? Like a grant that comes through in July?

If you receive funding in 2022, that will not affect your eligibility since it is based either on 2021/2020 or 2020/2019. If the new funding source will cover the same expenses as you have requested from this program, we can alter your eligible expense budget for new eligible line items, or you can request reimbursement less the amount received from the other grant. If this situation occurs, we will work with you.

If an organization had a revenue shortfall and covered the operations costs with an endowment transfer, does it qualify for Organizational Hardship?

No, not if the endowment transfer is classified as revenue. If you are unable to show an overall loss of revenue from one year to the next, then you are not eligible under Organizational Hardship. However, you may still be eligible under Eligible Services.

Category 1: Organizational Hardship Eligible Expenses

If applying for general operating expenses, not earmarked to a specific expense, is that okay?

No, all expenses must be specific and have detailed documentation to support them. You will be required to submit documentations within certain categories – such as rent, utilities, staff/personnel, etc.

I thought that the organizational hardship was related to past expenses? Why do we need to document 2022 expenses?

You must demonstrate the hardship by showing past loss in revenue, but qualified expenses are FUTURE focused. If awarded a grant under this category, funds can be used to reimburse operational expenses between January - September 2022.

Do expenses covered by funds need to be incurred by a certain deadline?

Yes, under Organizational Hardship, eligible expenses will be for operational costs between January 1, 2022 and September 30, 2022. To see details on eligible expenses under Category 2 – refer to that specific section of questions.

Category 2: Eligible Services

General Questions

How did the County determine the specific eligible services?

The guidelines are based on guidelines from the federal government. Most of the details are found in the Treasury's Interim Final Rule. You can access that [here](#).

How will the United Way adjudicate the applications between ones documenting loss of revenue and those requesting a specific need? Is there a prioritization of one over the other or of 2A over 2B or vice versa?

No, there is no prioritization between 2a and 2b. Because of the simplified documentation to be eligible under Category 1: Organizational Hardship, that application is due first and will be reviewed first. As a result, we will likely have a first set of preliminary awards under Category 1 before Category 2: Eligible Services applications are due. However, with an over \$6 million pool of funds, we anticipate being able to fund all eligible applications.

Do all of the services listed in the organizational list qualify as an eligible service or are some excluded?

No, while the organizational eligibility of providing social/ family services is very broad, funding under Category 2 (a or b), is limited to the specific services listed, provided they meet the documentation requirements.

***1.10.22 If you are eligible under Hardship, is there any benefit to applying in both categories, or do you recommend choosing one over the other?**

If you believe that you have eligible expenses under Hardship for the maximum grant amount of \$250k, then there is likely not a benefit to also applying under eligible services. The benefit for applying for multiple categories would be to maximize your award amount – assuming the organization has eligible expenses.

***1.10.22 If you provide emergency food as part of your work around social determinants of health, would you recommend we apply as part of 2A or 2B?**

There are different requirements to each of those parts. Food assistance requires individual client attestations. Social determinants of health requires the services be provided in a QCT or to individuals living in a QCT. The QCT is likely easier than gathering client attestations if you do not already do so. However, it depends on your specific situation which one you should apply under – you can also apply under both.

2a: Eligible Services Responding to Specific Negative Client Impact

We are providing homeless shelter. Is that crisis intervention under the services for Category 2a?

Likely not, crisis intervention in this program falls under the Behavioral Healthcare category so is going to be more in line with a typical crisis intervention such as an immediate and short-term emergency response to mental, emotional, physical, and behavioral distress.

We have provided lots of services to individuals suffering from repercussions of Covid. But how do we predict for 2022?

You would need to put a documentation process in place. It's likely that many people can still attest to negative harm.

***1.10.22 Can you give more context on “hotlines” falling under the category of Behavioral Health? Does a hotline that connects people to basic needs assistance qualify?**

Likely not, this would need to be a hotline focused on providing behavioral health services.

***1.10.22 Can an organization apply for help with two 2A programs? So, if they had both a COVID hotline and a meals program, could they get funding for both (or just one)?**

An organization can apply for more than one 2A program. However, the hotline needs to be Behavioral Healthcare-focused.

***1.10.22 If you provide job training and had to close due to covid, can you use these funds to re-open your office which needs technology updates; updated computers and software?**

Yes, costs can be used to support “reopening” costs so long as individuals are also served.

***1.10.22 Are Cincinnati City neighborhoods excluded?**

They are not.

2a: Client Attestation/ Certification Requirement

***Please note that clients receiving Food Assistance, Job Training for the UNemployed, and Behavioral Healthcare (and its subcategories), or are low/moderate income are PRESUMED to be “impacted” under ARP guidance and you will not need to have each individual client sign an attestation of need. United Way will supply a Fact Sheet on January 19th detailing the changes and clarifications in the Final Rule.**

How many client attestations will be needed?

You would need attestations from the clients served by the expenses that you submit for reimbursement. While we are likely not going to collect each attestation, you must provide sufficient documentation to demonstrate the process in place for collecting and maintaining these records.

Does the self-attestation form require clients served to show specific documentation of COVID 19?

No - only the signed attestation would be necessary.

Just to clarify - if the organization provides services to a large group of people under Category 2A, do we have to provide letters of certification from each person served?

You would need to have a process in place to ensure that you are collecting attestations for clients served by the funding.

If you have over 200 people that received a service due to Covid, do you need documentation of everyone that received it?

Only if you are funded under Category 2a. If you are applying under 2b and the location at which you are providing services is in a QCT then you will not need client attestation documentation.

We work with a transient population that is unlikely to certify. Suggestions?

Please contact impact@uwgc.org so that we can discuss this on a case-by-case basis.

Will we need to submit client attestations with identifiable information? What if we work with DV populations where personally identifiable information must be kept confidential?

We'll be able to provide more specific guidance by getting additional information from you - send us an email at impact@uwgc.org. Some services for individuals experiencing DV may qualify under Category 2b (such as providing services for people experiencing homelessness and addressing health disparities) – these do not require client specific attestations.

***1.10.22 Are clients attesting that they are coming to us solely because of COVID, or just their need has increased due to COVID? If they were clients before the pandemic and still have a need, will this count or do we need to show they are new clients due to COVID?**

We are using the word client to represent anyone served by the program. There is no need to show “new” individuals. Any individual served by the funding (through program expenses) would need an attestation to ensure that the expense is eligible.

***1.10.22 We serve students within a school. Can the schools certify the client attestation or do individual students need to provide it?**

The attestation needs to be at the individual served/household served level. A school could not attest to the need.

***1.10.22 We have been providing food support since covid began, we have a partnership with Freestore Foodbank. Those who shop in our pantry must sign in using Pantry Trak. Will this qualify for the attestation?**

If Freestore and Pantry Trak collect the attestations and some sort of report that shows who signed in at your pantry and has a need due to covid can be provided, that could work. But the attestations must be received and able to be shared if needed.

***1.10.22 If you are a food pantry and employment services organization, what specifically is client attestation? If you closed due to covid, how do you submit client attestation?**

Category 2 funding must be related directly to programmatic expenses to provide the eligible services. If applying for more than one service under 2A, you can use the same client attestation form.

***1.10.22 How much information do the clients need to provide? Just a name and attestation or more?**

Name, address (to show they are Hamilton County residents) and the attestation are required. We have provided a sample to use/edit for your specific purposes.

***1.10.22 Are full program expenses eligible under the grant even if attestations are received from less than 100% of the clients who used the program?**

You will need to request a pro-rated amount based on the amount of attestations received. Program reimbursement is based on client eligibility (the attestation).

2b: Eligible Services Responding to Impacted Populations

What is a Qualified Census Tract (QCT)?

A Qualified Census Tract is any census tract (or equivalent geographic area defined by the Bureau of the Census) in which at least 50% of households have an income less than 60% of the AMGI. The QCTs are defined by HUD and can be found at this link: [2021 and 2022 Small DDAs and QCTs | HUD USER](#) . Note that some differ between 2021 and 2022

Is Hamilton County in the QCT?

Qualified census tracts are smaller areas that are defined based on area median income of residents. You'll need to access the HUD map to determine if you provide services in or to individuals living in a QCT. [2021 and 2022 Small DDAs and QCTs | HUD USER](#)

For the qualified census tracts - can you clarify if we are servicing a neighborhood that is qualified in one year but not the other, do we qualify? Does the service area need to qualify in both 2021 and 2022?

In most cases, the services need to be delivered/ provided in 2022, so the service area needs to qualify for 2022. The eligible expenses for programmatic costs are generally forward looking. In some rare cases, an organization may be able to request reimbursement for expenses provided starting March 3, 2021. In that case, the services provided 3/3/21 through 12/31/21 would need to qualify in 2021 and the

services provided 1/1/22 through 9/30/22 would need to qualify in 2022. We will go over this in more detail at the January 10th webinar.

We provide healthcare navigation to churches and housing projects and we don't know clients. How would we document client certification?

You would need to provide the services in a QCT, in which case you would not need to collect client-specific certification, just provide addresses (of the churches and housing projects).

***1.10.22 Does "community health workers" mean that the workers need to be certified by the State of Ohio as community health workers?**

We have not seen a specific requirement to have certified / credentialed CHW, but the program description will need to help demonstrate the model/ approach used that show that it falls under the eligible category.

***1.10.22 Do 2B services need to be COVID-caused, or can they be existing services that high-poverty clients in the QCT use and have been especially beneficial to those clients through COVID? Are client attestations required under 2B?**

The QCT is the qualifying factor for 2B services, not specifically COVID-caused. Client attestations are not required under 2B.

***1.10.22 What is a hotline?**

A hotline is defined as a direct telephone line operated by professionals/specialists in constant operational readiness so as to facilitate immediate communication, for a specific purpose.

***1.10.22 Can the client be in any QCT or do they have to be in a Hamilton County QCT?**

Only QCT in Hamilton County, Ohio.

Category 2: Eligible Expenses and Documentation (post-grant)

What about renovation costs for shelter to meet needs re COVID?

No, construction costs are not eligible under this program, it is intended for service providing.

Do expenses covered by funds need to be incurred by a certain deadline?

Under Category 2 (a and b) eligible programmatic expenses will be costs between January 1, 2022 and September 30, 2022. In some limited cases, organizations could request reimbursement for services provided going back to March 3, 2021. This is most likely applicable for services funded under Category 2b. We will explain this more in-depth at the mandatory webinar for Eligible Services on January 10th.

Will those providing relevant services also have to close out their grants by Sept 2022?

Yes. Eligible expenses need to be closed out by September.

Will the grant be on a reimbursement basis, or will it pay for items upfront?

The grant is on a reimbursement basis only. You will be required to submit detailed documentation and proof of payment before being reimbursed. We are still determining the specific payout and documentation timeline.

COVID caused our organization to pivot and redirect significant monies to cover protective expenses i.e. PPE, plexiglass, temperature taking stations, etc. would this be considered?

The reimbursement of eligible expenses must generally be forward looking, so in almost all cases expenses must be incurred 1.1.22 through 9.30.22. If this does not answer your question, please contact impact@uwgc.org

***1.10.22 We have been running our pantry with volunteers, but since Covid our pantry has grown a lot and we have been thinking of hiring a part time person. Could that be covered?**

Yes, forward looking salaries would be eligible. A new position would be “new expenses”.

***1.10.22 What is the timeframe to turn everything in?**

The application is due at the beginning of February, but documentation for expenses will be turned in moving forward. We will likely ask for it once a month until your full grant amount is dispersed, should you be funded.

***1.10.22 When mentioning rent as an eligible expense, would a mortgage count as rent expense?**

Yes, the mortgage or rent for the space you operate the eligible program or service out of is an eligible expense.

***1.10.22 Would organizations be able to apply for rental assistance for clients under 2B if they had a hardship due to covid? How would we go about proving this?**

No, rental and utility assistance to clients is not eligible under this program. The county has other sources of funding for rent and utility assistance.

Grant Application, Review and Documentation Process

Is the idea to apply for the grant and receive confirmation that an organization has been selected to receive reimbursement, spend the funds, collect the addresses / QTC info and attestations after it's already been communicated that an organization will receive reimbursement?

Yes. We would first communicate the grant before you would need to begin to collect attestations/ collect addresses and submit expenses. You would just need to make sure that your expenses meet the total grant funds released to you.

If I intend to apply under both the Organizational Hardship category and the Eligible Services category, do I need to complete the Organizational Hardship application by the January 18th due date?

Yes, the applications are separate.

Do either of the applications require significant writing/narrative — or do they mainly involve submitting financials and documents?

The applications are primarily focused on gathering the documentation and critical information needed to confirm your eligibility and understand the expenses that you plan to submit for reimbursement.

What type of reporting will be expected with this funding?

The reporting will primarily be focused on expense documentation. While we are still finalizing reporting requirements with the County, we anticipate that organizations will report on the impact of the grant through a concise narrative for Organizational Hardship and concise narrative and number of people served under Eligible Services. We will communicate reporting requirements prior to finalizing the awards.

What is the funding period for the Hamilton County ARP Nonprofit Services Program?

The program allows for reimbursement of expenses from January 1, 2022 through September 30, 2022. In some cases under Category 2, reimbursement of services may be eligible from March 3, 2021 through September 30, 2022. Keep in mind that detailed documentation and supporting information for all expenses is required. Organizations will also be required to sign a Certification & Duplication of Benefits form and describe other COVID-19 relief funds that they have received.

Who will review the proposals?

Staff will review the proposals.

When will organizations be notified about investments?

Selected organizations will be contacted by March 2022.

*1.10.22 What is the division of allocation between Hardship and 2A and 2B categories?

Hardship applications will have priority and will be funded first. There is no priority of 2A over 2B or vice versa.

*1.10.22 Do you have to apply for a minimum of \$25k?

Yes, there is a minimum grant (across all the categories) of \$25k.

Technical Assistance & Questions

How do I get technical assistance for this program?

There are three paths for accessing technical assistance:

- Content Questions – Please submit questions via email to impact@uwgc.org. If the question can be answered by reply email it will be; however, if the question requires a conversation, a United Way staff person will contact you. **The deadline for submitting questions to be answered regarding general eligibility and Organizational Hardship is 12:00 p.m. p.m. on Friday, January 14, 2022. The deadline for submitting questions about Eligible Services is 12:00 p.m. on Friday, January 28, 2022.**
- Proposal Online Form and Online System Questions
For basic questions about accessing the Proposal and of the use of the online system, please contact impact@uwgc.org.
- Frequently Asked Questions Update – For updates to the Frequently Asked Questions, please go to www.uwgc.org/grants and click on the Hamilton County ARP tile. The use of the FAQ Updates on the Web site ensures that all organizations have access to the same questions and answers. Organizations are advised to check the FAQ Updates section every Friday after 12:00 p.m. to see if new information is available. **No new FAQ updates will be posted after 12:00 p.m. on Friday, January 28, 2022.**

Who can I contact with questions?

All questions can be sent to impact@uwgc.org. There are several staff working on this grant process and the appropriate person will answer your question, typically within 1-2 business days. If you prefer to connect by phone, please send a short email to the same address and we can call you back.

1.7.22 Who should I contact if I have issues logging into eImpact?

Please email impact@uwgc.org and Laura Plaisted will work with you to resolve any issues accessing eImpact.

Additional Resources

Do we have access to the federal granting documents to the County?

Yes, [Coronavirus State and Local Fiscal Recovery Funds for Non-entitlement Units of Local Government | U.S. Department of the Treasury](#)