

# 2-1-1 BY THE NUMBERS

Launched: 2/11/2003 Accessible: 24/7/365

Consecutive times that UWGC 211 has achieved national accreditation status

3

8 Counties in the UWGC 211 coverage area

Population within the UWGC 211 coverage area

1,735,399

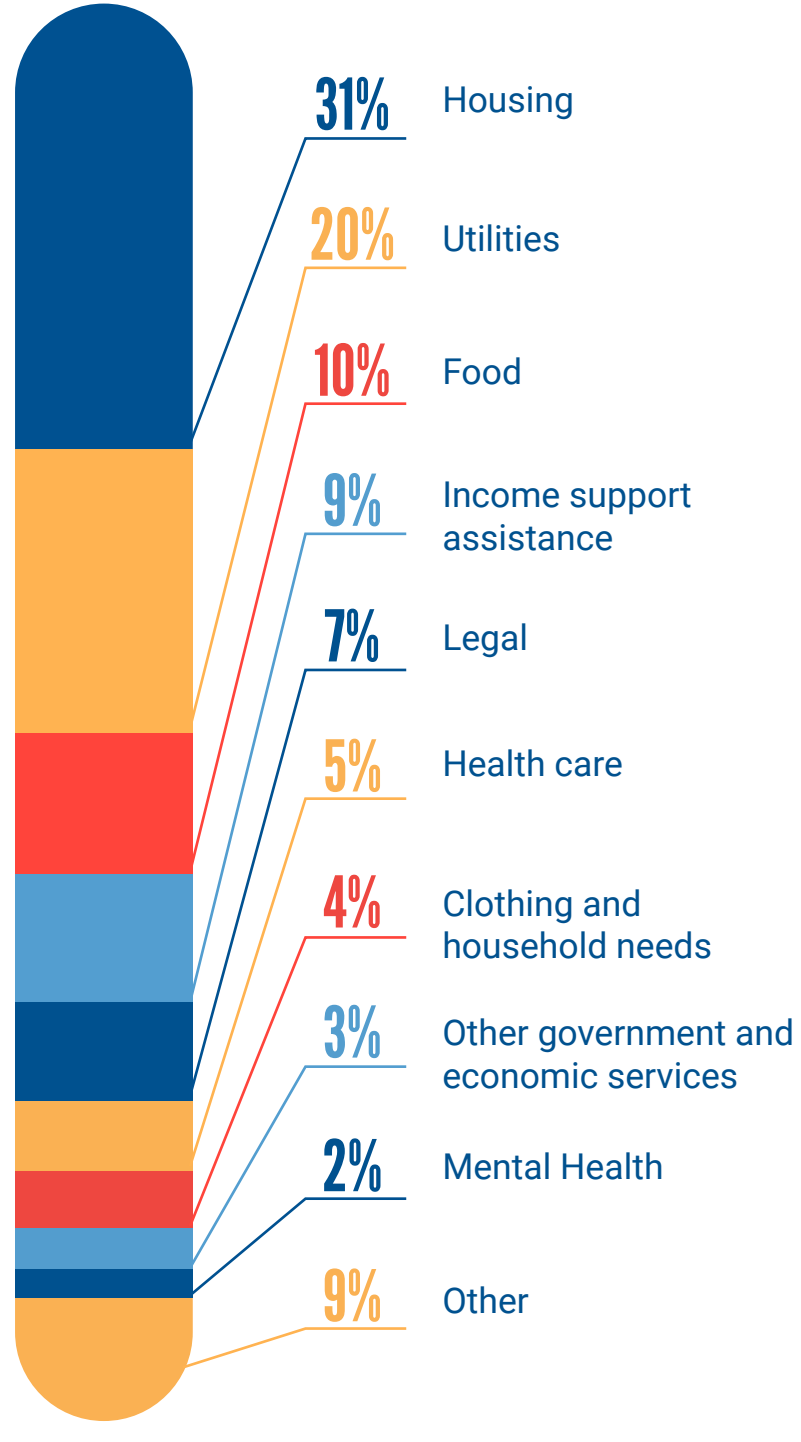
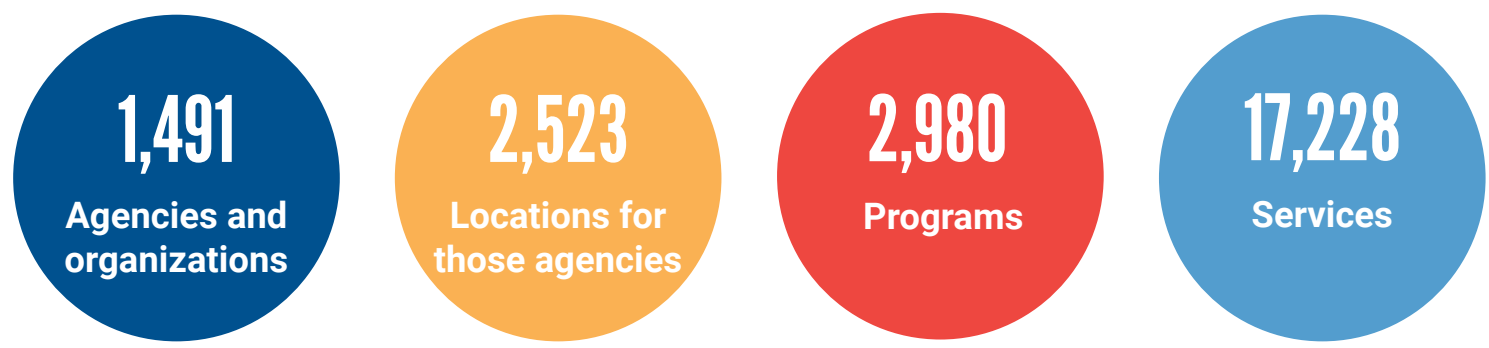
9 UWGC staff assigned to 211

The staff's combined years of 211 experience

126

40,462 Calls received in 2020

## RESOURCES IN UWGC'S 211 DATABASE



## CALLERS' NEEDS

2,019

Number of calls in 2020 for information about United Way's Free Tax Prep program

642

Number of calls from mothers or mothers-to-be since 2017, when a collaboration began with Cradle Cincinnati, a program to reduce infant mortality

## AREAS WHERE CALLS ORIGINATED BY ZIP CODE

